

Appendix 1 Summary of decisions and documents

| Title | Date |
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| <p><u>Options for Museums, Customer Services and Libraries (cabinet report)</u> The purpose of this report was to present to cabinet the options for the future operation of museums, customer services and libraries.</p> | 19 September 2013 |
| <p><u>Customer Services and Libraries (cabinet report)</u> The purpose of this report was to outline options for customer services and libraries in the light of continued budget pressures and for cabinet to consider future delivery of centres and services.</p> | 23 January 2014 |
| <p><u>Hereford Library and Museum (cabinet report)</u> This report considered choices regarding Hereford library and museum in light of the temporary closure and impacts on overall library, museums and customer services provision. The decision agreed capital works on Hereford Library and invited the Hereford Library Users' Group (working with other relevant stakeholders) confirm by the end of February 2016 options for the library.</p> | 3 December 2015 |
| <p><u>Museum and Archive Services (cabinet report)</u> The purpose of this report was to consider initial options for future operation of the museum and archive service, specifically savings and income plan, agree investment in the Old House (now renamed Black and White House), and longer term options for future sustainable delivery of the service be developed to include exploration models of service delivery. The report also outlined the principles of the library and museum support fund.</p> | 10 March 2016 |
| <p><u>Hereford Library and museum response (cabinet report)</u> The purpose of this report was to consider the response to the proposals submitted by Hereford Library Users' Group (HLUG) regarding the future operation of Hereford library and museum. The decision was to conduct necessary capital works and remaining funds to be used as match funding for a development scheme, led by HLUG or other partner, subject to the development scheme progressing within a two year period.</p> | 9 May 2016 |
| <p><u>Customer Services and Libraries (cabinet report)</u> The purpose of the report to present the model for future operation of customer services and libraries across the county. This led to the decision to retain library service in Hereford city and the five market towns with an appointment based approach in the market towns customer service function; Belmont Library becoming a community library and Bromyard library managed under contract by Halo; capital investment in Ross and Leominster libraries; and soft market test of the library service.</p> | 13 October 2016 |
| <p><u>Response to the LGA Peer Review of Museums, Libraries and Archives (cabinet member report)</u> The report outlined progress in the service areas of museums, libraries and archives in light of the recommendations of the LGA (Local Government Association) peer challenge; and associated decisions in relation to the services under review. The report responded to recommendations including producing plans for the services and exploring outsourcing the services. The report also seeks agreement of two key expenditure items relating to the services – namely requirements to repair the roof in Hereford to prevent weather damage and one-off investment in the Weeping Window project.</p> | 26 October 2017 |
| <p><u>Soft Market Test Feedback</u> The feedback document brought together submissions made by four organisations who provided information. The soft market test was launched on 7th November 2017 with a deadline of 4th January 2018.</p> | 24 January 2018 |
| <p><u>Museum Resilient Report</u> The report was commissioned in partnership with HMSSG (Herefordshire Museum Service Support Group) with funding from Heritage Lottery. The work was conducted by Prince and Pearce to review the options for the museum service to support sustainability of the service.</p> | 24 January 2018 |